UTC-120
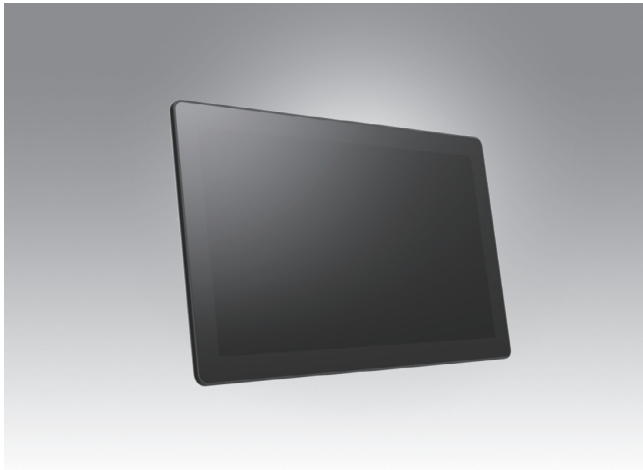
21.5" Ubiquitous Touch Computer
UTC-120G with Pentium® N4200

Features

- Slimmer and Lighter design
- Low power and fanless system design
- Built-in Intel Pentium® N4200
- 21.5" monitor with 16:9 widescreen display
- IP65-rated front panel for water and dust resistance
- Clean back cover design with 3 Way IO cable routing
- Supports both landscape and portrait screen orientations
- VESA 100 mm standard mounting holes for varied mounting demands
- Support DeviceOn/iService software for remote device management

DeviceOn/iService

Windows® Embedded   CCC   UL   CE   FCC   RoHS COMPLIANT 2002/95/EC

Introduction

UTC-120 features an all-in-one computing system which equipped with wide format, touch based LCD panel. It is easy to integrate key peripherals and display systems for diversified self-service and interactive signage deploy in different application areas.

Thanks for the slim and light looking with 3 way cable routing design, makes UTC-120 good fit to diverse scenarios and areas.

The systems deliver updated information with well-designed interactive interfaces, with fully ensure relevant content and targeted promotions are delivered. UTC series touch panel computers are the best investments to enhance user satisfaction, further brand equity, and maximize business profits.

Moreover, Advantech DeviceOn/iService Software is a next-generation unified device management unified device management solution based on the WISE-DeviceOn platform. With support for batch operations and multi-device control, DeviceOn/iService enables easy device configuration and deployment for convenient remote device management.
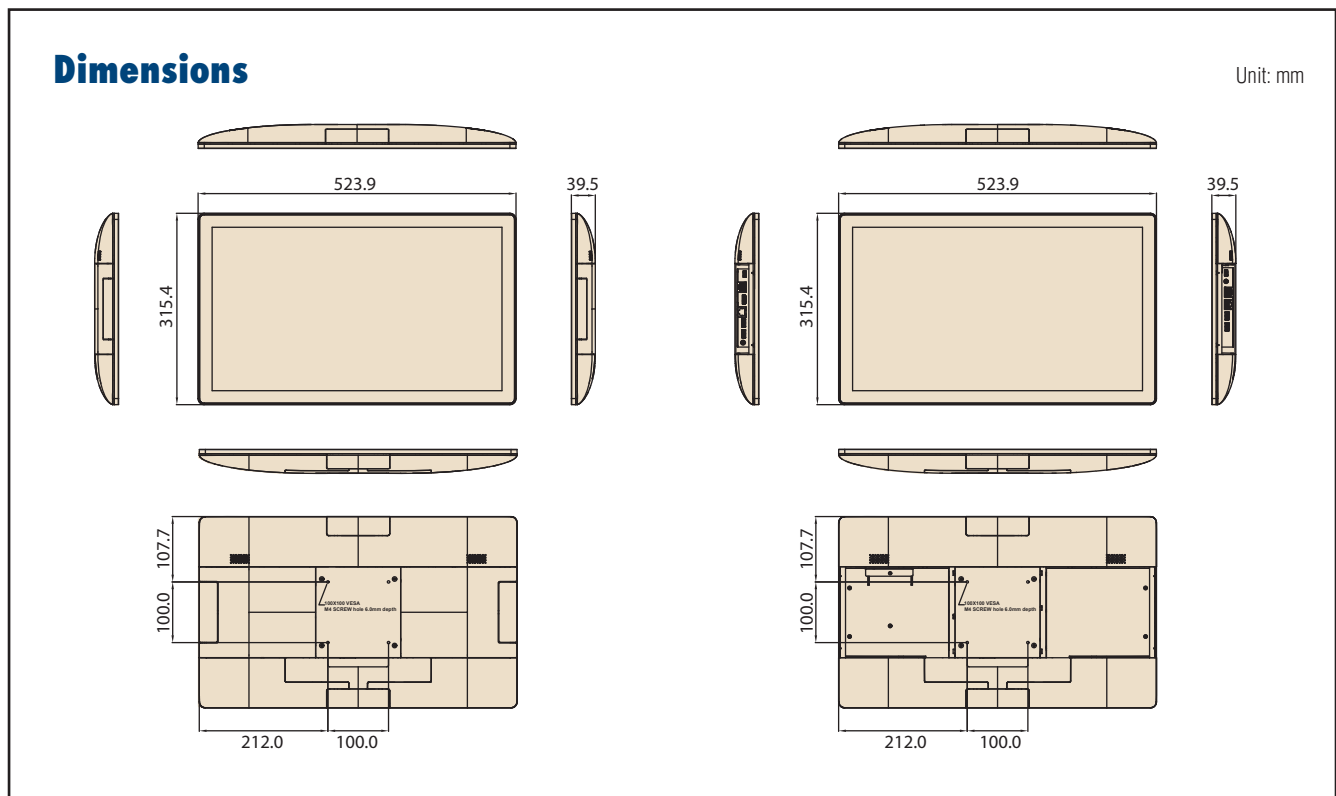
Specifications

Process system	CPU	Intel® Pentium® N4200 (UTC-120G)
	Base/Burst Frequency	1.10Ghz/2.50Ghz (Quad-Core)
	Memory	1 x 204 pin SO-DIMM DDR3L 1600 MHz up to 8 GB
	Storage	1 x M.2 2242 SSD / 1 x 2.5 internal SATA storage
	Network	2 x Gigabit Ethernet ports
	I/O Ports	2 x RS-232 COM (COM2 RS-232/422/485) 4 x USB3.0 / 2 x USB3.0 (optional) 2 x Gigabit Ethernet ports 1 x HDMI 1.4 1 x Audio Phone Jack
	Stereo Speaker	2 x 2W
	Bus expansion	1 x M.2 key2230, 1 x M.2 key2242
	Mounting	VESA 100 x 100 mm (Screw Size, M4, 7mm)
	Dimension (WxHxD)	523.9 x 315.4 x 39.5
	Weight	5.29Kg
OS Support		Win 10 IoT Enterprise 64bit Android 10.1 Linux Ubuntu 20.04
Environment Specification	Operating temperature	0 ~ 40 °C (32 ~ 104 °F)*
	Relative Humidity	10 ~ 95% @ 40 °C non-condensing
	Vibration	0.5G
	Shock	Shock 10G peak acceleration (11 msec. duration)
	Certification	CE, FCC, CB, UL, CCC, BSMI
	Front Panel Protection	IP 65 Compliant
Power Supply	DC Input Rating	12V/7A (84W ITE Adapter)
	PoE	n/a
	Power consumption	43.5W
LCD Display	Size/Type	21.5" FHD
	Max.Resolution	1920 x 1080
	Max. Color	16.7M
	Pixel Pitch (um)	248.25(H) x 248.25(V)
	Brightness (cd/m²)	250
	View Angle	178° /178°
Touch Screen Option	Type	Projected Capacitive.
	Light Transmission	80% ± 5% / 90%
	Controller	USB Interface

ADVANTECH   **Interactive Self-service Terminals**

All product specifications are subject to change without notice, * identify as optional function   Last updated: 27-Aug-2021

Specifications (Cont.)

DeviceOn/iService Remote Device Management	Operating System	Windows 10
	Common Controls (Reboot, Shutdown)	✓
	Remote desktop	✓(VNC)
	Device-Specific Controls (Audio)	✓*
	Connection Status	✓
	Hardware Status	✓*
	Hard Disk Status	✓*
	Batch Operation Support	✓
	OTA Storage Management	FTP
	OTA Software Updates	✓
	Software Watchlist	✓
	Software Start/Stop	✓*
	Kiosk Mode	
*Dependent on device model	Peripherals Watchlist	✓*

Note: DeviceOn/iService software must be downloaded from the Advantech website at https://www.advantech.com/search/?q=DeviceOn%2FiService&st=support&sst=Utility

Dimensions

Unit: mm

Fully- Integrated I/O

Ordering Information

For Worldwide Model

Part No.	Descriptions
UTC-120GP-WWW1E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD, Win10, Wifi/BT
UTC-120GP-NWW0E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD
UTC-120GP-AWW1E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD, Wifi/BT, Android

For US only Model

Part No.	Descriptions
UTC-120GP-WUS1E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD, Win10, Wifi/BT, Power Cord
UTC-120GP-NUS1E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD, Wifi/BT, Power Cord

For China Only Model

Part No.	Descriptions
UTC-120GP-WCN1E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD, Wifi/BT
UTC-120GP-NCN0E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD

For EU only Model

Part No.	Descriptions
UTC-120GP-WEU1E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD, Win10, Wifi/BT, EU Power Cord
UTC-120GP-AWW1E	21.5" FHD Pcap, N4200, 4G RAM, 128G SSD, Wifi/BT, Android

Extra ordering information

Part No.	Descriptions
1702002605	Power cord 2P FRANCE 10A/16A 220V 1.83M 90D
1702002600	Power Cord 3P UL/CSA(USA) 125V 10A 1.83M 180D
1700000596-11	Power Cord (China) CCC,10A 250V, 3P 1830mm
1700018704	Power Cord UK BSI 2P 10A 250V 180cm 18AWG
1700025928-02	COM Port Converter cable RJ48-10P10C to D-SUB 9P 35cm
UTC-T01-STANDE	UTC-515/520 Tri Shape Floor Stand 120 cm
UTC-300P-D20E	Desk Stand, Silver, for UTC-318/320
UTC-UPOS-STAND0E	Double Hinge Stand
UTC-AVALO-STAND0E	Avalo Stand
ASK-TBSD-BS1510A01	Table Stand for UTC-100 Series (Black)
ASK-TBSD-BS1702A01	Table Stand for UTC-100 Series (Black)
ASK-TBSD-BS2710A01	Tilt Table Stand for UTC-100 Serires (Black)
ASK-MNT-NMBLA37G00	Adjustable VESA Wall-Mount for UTC-100 Series
ASK-MNT-NMBLA10AC0	Vesa Wall-mount for UTC-100 Series (Black)
ASK-MNT-NMSLA10H00	Vesa Wall-mount for UTC-100 Series (Silver)

DeviceOn/iService

Unified Remote Device Management Software

Features

- Supports Advantech devices equipped with Windows, Android, and Linux OS
- Flexible device, location, user, and permissions management
- Enables remote monitoring and control of hardware, software, and peripherals
- Supports over-the-air (OTA) firmware and software updates
- Ensures quick, easy, and secure device onboarding
- RESTful APIs for third-party system integration

Introduction

Advantech's DeviceOn/iService is a next-generation unified device management solution based on the WISE-DeviceOn platform. Designed to enable centralized monitoring and remote management, DeviceOn/iService supports Advantech devices equipped with Windows, Linux, or Android operating systems. The software also supports the management of applications and integrated peripherals, such as a barcode scanner, card reader, camera, and printer. Users can remotely access and control connected devices, take screenshots, rollout OTA upgrades, and use remote desktop capabilities for troubleshooting from any location at any time. Moreover, DeviceOn/iService supports batch operations to facilitate the management of multiple devices simultaneously for easy and convenient device configuration and deployment.

Total Management

Devices & Hardware
- Windows, Linux, Android
- Hardware, storage, battery

Software & Peripherals
- Software monitoring & access
- Screens, USB devices, printers

Open for Expansion
- Peripheral integration
- Open APIs for integration

Remote Access

Real-Time Monitoring
- Connection/hardware status
- Software/peripheral status
- Failure notifications

Remote Controls
- Power controls
- Audio, backlight controls
- Software controls

Troubleshooting
- Screenshots
- Remote desktop support

Operational Efficiency

OTA updates
- System/software updates
- File repository management
- App store

Batch Controls
- 1-to-many batch reboot, etc.
- Time-saving tasks

Setup Booster
- Software/peripheral watchlist
- Roles, rule templates

Note: Some functions may vary according to the product

System Architecture

Client Devices — LAN — **DeviceOn Server** — Internet — **Browser**

Client Devices:
- Hardware (android)
- Software
- Peripherals

Free Installation
Via the Advantech website

DeviceOn Server:
- Cloud
- On-site installation

Download Installer
Via the Advantech website

Required Hardware
Windows10 | 8GB RAM | Intel® Core™ i5 storage | 125GB

Browser:
- Monitor status
- Controls

Free Installation
Via browser